



[Knowledge Base](#) > [Account Management](#) > [Manage Billing](#) > [Account Balance Notifications](#)

Account Balance Notifications

Mike Johnstone - 2025-08-22 - [Manage Billing](#)

Account Balance Notifications

Our Account notification feature helps you keep on top of your account balances with a variety of low account credit notifications. Customize your individual thresholds such as minutes remaining, and dollars remaining.

Notification Settings

1. Select **Billing**.
2. Select **Manage Billing**.
3. Toggle to **enable the option** "Send me an email when my balance falls below a set amount."
4. Define the **Low balance** amount.
5. Click on **Save** to update settings.

Payment Settings

ADD CREDIT



Auto top up my account when my balance drops below the balance threshold.



Send me an email when my balance falls below a set amount.

Low balance

\$

5.00



Debit my credit card each month for my monthly plan and services.



Account post-paid

CANCEL

SAVE

- [Tags](#)
- [Account](#)