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# Android MySIPcity

Mike Johnstone - 2025-12-25 - [Softphones](#)

## 1. Overview

Apple and Google both strictly control access to their mobile platforms, especially for apps that integrate deeply with calling, contacts, and system-level services.

To ensure MySIPcity works properly on your Android device, you will need to grant several permissions — including camera, microphone, contacts, phone, and notifications.

These permissions enable calling, messaging, voicemail, and push notifications to function reliably.

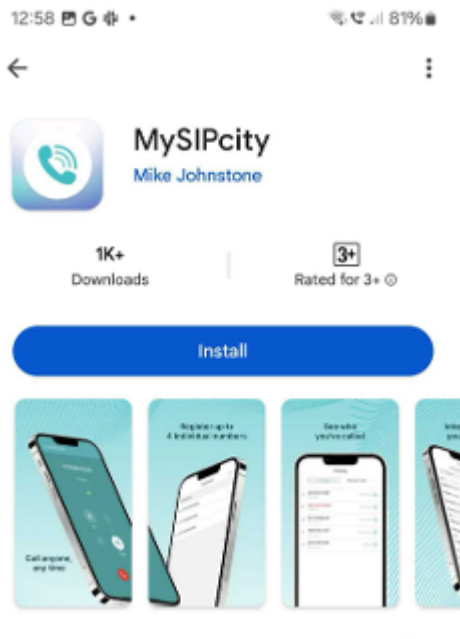
## 2. Download the App from Google Play Store

### Open the Google Play Store

1. Unlock your Android device.
2. Open the **Google Play Store** app.

### Search for “MySIPcity”

1. Tap the at the top.
2. Type **MySIPcity**
3. Select the app published by **Mike Johnstone**.



### Tap Install

Download and wait for installation to complete.

## 3. Open the App

When you launch MySIPcity for the first time, Android will ask for several permissions that are required for calling, notifications, and contact integration.

Please tap **Allow While Using the App** for each permission:

- Take pictures and record video
- Record audio
- Access your contacts
- Make and manage phone calls

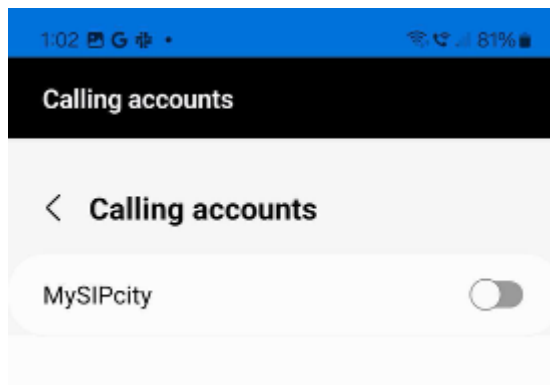
These permissions ensure calls, messaging, and notifications work correctly.

## 4. Enable the Calling Account

Android will present a screen.

1. Tap **MySIPcity**.
2. Turn the toggle **ON**.

This integrates MySIPcity with your device's native calling system for improved call handling.



## 5. Allow Notifications

Both Android and iPhone automatically place apps into a sleep or low-power state to preserve battery life.

**Push Notifications are essential** — they wake your phone so you can receive incoming calls and messages, even when the app is in the background or the device is idle.

You will see a prompt:

**“If you want to receive calls... you must have Push Notifications enabled”, tap Open Settings.**

Tap Open Settings, then:

- Open **App notifications**
- Enable **Allow Notifications**

