



## Call Waiting

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### Call Waiting

Place an existing call on hold and switch to answering an incoming call. When enabled, call waiting provides the ability to juggle multiple calls and improves the overall call experience.

1. Switchboard > Select the number you want to connect to the feature.
2. Select Inbound > Call waiting.
3. Configure
4. "Save" to save your changes.

#### Configure

- Call waiting is enabled by default
- If Disabled, the second incoming caller will receive a Call Busy

#### Short codes

- \*61 Call Waiting Activation.
- \*81 Call Waiting Deactivation.

The image shows a configuration dialog for 'Call waiting'. At the top, the title 'Call waiting' is followed by a help icon (a circle with a question mark). To the right of the title is an upward-pointing chevron and a toggle switch that is currently turned off. Below the title, a descriptive text reads: 'It enables the option of receiving a second call on B Party'. At the bottom of the dialog, there are two buttons: a light blue 'CANCEL' button and a dark blue 'SAVE' button.