



Knowledge Base > FAQ > Can I use my existing phone with your service?

Can I use my existing phone with your service?

Mike Johnstone - 2025-03-06 - FAQ

Can I use my existing phone with your service?

If you have a VoIP (or IP) handset you will be able to use this service. If your existing handset is not IP-enabled, you will not be able to use this device.

We can provide device provisioning within your account for Yealink and Polycom handsets, we also offer a range of articles for configuring your device to your account.