



Configuring an IP Phone to our Business VoIP Service

Mike Johnstone - 2025-07-07 - Handsets

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We support two ways of connecting to our service:

1. Registration, and
2. SIP Peering.
- 3.

If connecting via Registration your handset or phone system requires a UserName (the phone number) and Password to authenticate to our network.

1. **Account Password:** You can if you choose to re-use your account password as a global password for all your registered handsets.
2. **Restricted Lines:** In Restrict Line you are setting a password against each phone number.

To connect your phone:

1. Log into your account.
2. Select your Number.
3. Select Profile.
4. Enable "Restricted" (Restricting a line enables you to set a password against a line).
5. Supply Password (passwords must be a minimum of eight characters, have an upper and lower case character and a number).
6. Click Save to update settings.

Configure your phone

We recommend using your phone's Web UI to set the details below.

- Account DID: [see Welcome email].
- Password: Number's password.
- Proxy: plus.2talk.com
- Ports: 5060.

Tags

Device

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