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Downloading and Installing the Pre-Release Android APK

Mike Johnstone - 2025-02-10 - [Softphone & Web App](#)

Welcome to the pre-release download page for our Android app! Here, you can access the latest test version of the app before its official release. Since this APK is not yet available on the Google Play Store, you'll need to manually install it on your Android device.

How to Download and Install the APK

1. Download the APK

- Click this [download link](#) to get the latest version of the APK.

2. Enable Installation from Unknown Sources

- Open your device **Settings**.
- Navigate to **Security** (or **Privacy**, depending on your device).
- Find **Install unknown apps** or **Unknown sources**.
- Allow your browser or file manager to install apps from unknown sources.

3. Install the APK

- Open the **Downloads** folder or the file manager on your device.
- Tap on the **APK file** you just downloaded.
- Click **Install** and follow the on-screen prompts.

4. Open the App

- Once installed, tap **Open** or find the app in your app drawer.

Important Notes

- This is a **pre-release version**, so you may encounter bugs or unfinished features.
- If you experience any issues, please report them through our **support channel** or directly in the **Deskpro Knowledge Base**.

If you have any trouble installing the APK, feel free to contact our support team! ☐