



[Knowledge Base](#) > [Faxing](#) > [Fax Settings - Configuring your vFax](#)

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Mike Johnstone - 2026-03-20 - [Faxing](#)

Fax Settings - Configuring your vFax

How to set up Who Can Receive faxes:

1. Log into your account.
2. Select **Switchboard**
3. Select a Fax number.
4. Select **Fax Settings > Who Can Receive**.
5. **Who can receive:** Select the right option for your account, choose between receiving faxes on your account authorized email, additional emails only, or both alternatives under the last option.
6. **Additional emails:** Input the emails that you want to receive your faxes. *Note: Each additional email address must go on a new line.*
7. **Accepted format:** Choose the best format for you and your company. The options available are PDF, JPEG, Postscript, and Tiff format.
8. Click **Save** to update your settings.

Profile

Fax Settings

Who can receive ^

Send to

Additional emails

Accepted format

CANCEL SAVE

How to set up Who Can Send faxes:

1. Log into your account.
2. Select **Switchboard**
3. Select a Fax number.
4. Select **Fax Settings > Who Can Receive.**
5. Select an **Attempt** time.
6. Select an **Attempt Frequency.**
7. Nominate a default subject line (optional).
8. Click **Save** to update settings.

Who can send ^

Accepted emails

Will attempt times

Attempt every sec

Fax header

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