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## Feature Short codes

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## Feature Short codes

While many of the short codes below such as DND and Call Forward are now standard programmable soft-keys of any handset, some like “blind and attended transfer” or some of the DND privacy options are handy additions.

Note: Wherever you see ‘xxx’ below, this refers to a number you enter.

### Popular Short Codes

|     |   |
|-----|---|
| *55 | Access Voicemail Portal.  |
| *88 | Group Pickup.   |
| ##  | Perform a ‘blind’ transfer to another number (if not disabled).     |
| #0  | Perform an ‘attended’ transfer to another number (if not disabled). |

### Voicemail

|        |  |
|--------|--|
| *55    | Access Voicemail Portal.   |
| *99    | Voicemail Portal Menus.  |
| *44xxx | Forward the call to another extension’s voicemail. If the extension is 101 for example, you’ll type *44101 and the call will go to the voicemail of extension 101. |
| *54X   | Set voicemail diversion timer from 0-9 seconds.  |
| *54XX  | Set voicemail diversion timer from 10-99 seconds.  |
| *58    | Record a voicemail message when unavailable.   |
| *59    | Record a voicemail message when busy.  |

### Forwarding and Locate Me

|         |                                      |
|---------|--------------------------------------|
| *72xxx  | Call Forward Always Activation.      |
| *73     | Call Forward Always Deactivation.    |
| *92xxx  | Call Forward No Answer Activation.   |
| *93     | All Forward No Answer Deactivation.  |
| *90xxx  | Call Forward on Busy Activation.     |
| *91     | Call Forward on Busy Deactivation.   |
| *561xxx | Enable and Set ‘Locate Me’ Number 1. |
| *571    | Deactivate ‘Locate Me’ Number 1.     |
| *562xxx | Enable and Set ‘Locate Me’ Number 2. |
| *572    | Deactivate ‘Locate Me’ Number 2.     |
| *563xxx | Enable and Set ‘Locate Me’ Number 3. |
| *573    | Deactivate ‘Locate Me’ Number 3.     |

## **Do Not Disturb and Privacy**

|        |  |
|--------|--|
| *78    | Do Not Disturb Activation.                     |
| *79    | Do Not Disturb Deactivation.                   |
| *30    | Caller ID Blocking Activation.                 |
| *31    | Caller ID Blocking Deactivation.               |
| *77    | Anonymous Call Rejection Activation.           |
| *87    | Anonymous Call Rejection Deactivation.         |
| *60xxx | Selective Call Rejection (Blacklist) Addition. |
| *80xxx | Selective Call Rejection (Blacklist) Removal.  |
| *65xxx | Make a call with Caller ID visible.            |
| *67xxx | Make a call with Caller ID blocked.            |
| *32    | Anonymous caller screening Activation.         |
| *33    | All callers screening Activation.              |
| *34    | Call screening Deactivation.                   |

## **Auto Attendant**

|     |  |
|-----|--|
| *22 | Record your auto attendant message/menu for callers. |
| *23 | Playback your auto attendant message/menu.           |
| *24 | Activate the auto-attendant service on your line.    |
| *25 | Deactivate the auto-attendant service on your line.  |

## **Conferencing**

|     |  |
|-----|--|
| *40 | Activate conferencing for my number (turn into conference room). |
| *41 | Deactivate conferencing for my number.                           |
| *42 | Access your own conference room.                                 |

## **Group Pickup**

|      |   |
|------|---|
| *88  | Group Pickup.   |
| *89  | Directed Group Pickup.                                |
| *89x | Directed Group Pickup (with specified pickup number). |

## **Other options**

|           |  |
|-----------|--|
| *61       | Call Waiting Activation.                                     |
| *81       | Call Waiting Deactivation.                                   |
| *69       | Call Return (Call back your last caller).                    |
| *66       | Last Number Redial.  |
| *51       | Who last called me?  |
| *37xxx    | SetAuthorisation Pin Code.                                   |
| *37       | Remove Authorisation Pin Code (no digits after *37).         |
| *74x      | Program Speed Dial 8 (x can be 2-9).                         |
| *52       | Toggle to activate/deactivate YourCloudPBX voicemail system. |
| *54n      | Set Call Diversion Timer where 'n' is the number of seconds. |
| *56[1-3]X | Simultaneous Ring Number Activation.                         |
| *57[1-3]X | Simultaneous Ring Number Deactivation.                       |

## Feature codes during a call

|    |   |
|----|---|
| ## | Perform a 'blind' transfer to another number (if not disabled).     |
| #0 | Perform an 'attended' transfer to another number (if not disabled). |
| *1 | Start/Stop a manual recording of a call (if not disabled).          |
| *0 | Disconnect from a call.   |