



## Polycom Manual Configuration

Mike Johnstone - 2025-01-31 - Polycom Devices

# Polycom Manual Configuration

### Manual configuration

You can quickly configure a handset by supplying four simple pieces of information in 2.1 with all other steps being optional.

1. Retrieve the handset IP address: Home (Button) > Settings > 4. Status > 2. Network > 1. TPC/IP.
2. Web UI: Enter IP address (eg 192.168.1.11) into your browser.
3. Settings > Lines (select Line).

Follow instructions from the image below

1. SIP Protocol: Enable.
2. Identification: Display Name, Address (must be full DID), Label (usually same as Display Name).
3. Authentication: User ID (full DID), Phone's password from your switchboard, Disable Credentials.
4. SIP Server 1: plus.2talk.com - Expires 180

**Line 1**

**SIP Settings**

SIP Protocol  Enable  Disable

**H.323 Settings**

**Identification**

Display Name  **1**

Address

Label

Type  Private  Shared

Third Party Name

Number of Line Keys

Calls Per Line

Enable SRTP  Yes  No

Offer SRTP  Yes  No

Require SRTP  Yes  No

Server Auto Discovery  Enable  Disable

**Authentication**

Use Login Credentials  Enable  Disable **2**

Domain

User ID

Password

**Outbound Proxy**

**SIP Server 1**

Special Interop  **3**

Address

Port

Transport

Expires (s)

Subscription Expires (s)

Register  Yes  No

Retry Timeout (ms)

Retry Maximum Count

Line Seize Timeout (s)

Tags

Device

Polycom