



## Porting Types

Mike Johnstone - 2024-11-23 - Porting

# Porting Types

VoIP supports number porting, which means you can bring your current number(s) to use on the SIPcity VoIP network. There are three different types of ports in Australia.

### Port types:

- **Simple Port:** This refers to a single number and can generally be completed within seven working days so long as the number isn't part of an ISDN group of a larger block of numbers.
- **Complex Port:** More than one number. Complex ports typically take six weeks to process.
- **Special Ports:** Special ports generally take 6-8 business days to complete.

You can find more information regarding number porting processes [here](#).

Porting charges will apply. These charges can be found [here](#).