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## **Time Schedules**

Santiago Garcia - 2024-04-08 - Preferences

## **Time Schedules**

Shape incoming calls to match hours of operations. For example use our <u>Simultaneous Ring</u> and <u>Feature numbers</u> to set an almost infinite number of User defined schedules such as weekend operations, or common public holidays.

The setting for Time Schedules can be found under the menu item **Preferences**. You have the following time schedules available:

- Work hours.
- Available hours.
- User-defined hours.

## **Time Schedule Options**

Customize the time settings for each number **Work Hours**, **Available** Hours, and **User-Defined Hours**.

Time Schedule are integrated with all Inbound calling options.

Here is how you can change your time schedule options:

- 1. Select **Preferences** | **Time Schedules**.
- 2. Configure your schedules.
- 3. Click **Save** settings to update.

# Profile	Inbound	Ì	tbound	Advanced			ferences	Korta Media	QQ
Time zone ③	`		Time Schedules ③			^		Trunking ③	<b>~</b> •
			WORK HOURS						
SIP Peering Global (*)	\		Monday	08:30	to	18:00		PBX Languages	~
			Tuesday	08:30	to	18:00			
Message Service ③	`	/	✓ Wednesday	08:30	to	18:00			
			Thursday	08:30	to	18:00			
			S Friday	08:30	to	18:00			
			Saturday		to				
			O Sunday		to				

**Time Schedules** are used in conjunction with other features including:

- Simultaneous Ring
- Call Forwarding
- Hunt Group
- Call Queuing
- Do Not Disturb
- Call Screening options
- Voicemail
- Auto Attendant

Each of these above features provides you options to set the feature according to the time Schedule ensuring that you never miss a call.

- Tags
- <u>Preference</u>