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## Yealink Factory Reset

Mike Johnstone - 2024-05-15 - [Yealink Devices](#)

## Yealink Factory Reset

Occasionally, refurbished or used phones may encounter issues with our Device Provisioning - Yealink. When this happens, we recommend performing a factory reset on the phones. For Yealink devices, simply hold down the 'OK' button for 5 seconds, as shown in the graphic below.



And if you're on the phone itself.

1. Enter the **IP address** on your browser (eg 192.168.1.xx).
2. **Username** and **Password**: admin/admin
3. **Settings | Upgrade** >> Reset to Factory

StatusAccountNetworkDSSKeyFeaturesSettings

Version ?

Firmware Version31.72.0.76

Hardware Version31.0.0.0.0.0.0

Reset to Factory Setting

Reset to Factory Setting ?

Reboot

Reboot ?

Select and Upgrade Firmware ?

Choose FileNo file chosen

Upgrade

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