



[Knowledge Base](#) > [Handsets and Device Provisioning](#) > [Polycom Devices](#) > [Accessing Voicemail from a Polycom handset](#)

Accessing Voicemail from a Polycom handset

Mike Johnstone - 2025-12-26 - [Polycom Devices](#)

Accessing Voicemail from a Polycom handset

If you have a provisioned Polycom handset, Voicemails can be retrieved by selecting the “Messages” button on your handset.

1. Select the **Messages** key.
2. Select 1 “**New Messages**” THEN;
3. Previous message.
4. Repeat.
5. Play the next message.
6. Delete.
7. Forward.
8. **SAVE**.

On the VVX300, “Messages” is a physical button adjacent to the 7 key.

- Tags
- [Device](#)
- [Polycom](#)