



Billing Records (CDR)

Mike Johnstone - 2024-04-10 - Billing Records

Billing Records (CDR)

You are able to search through all your **Call Data Records** (CDR) Billing Records, and you can refine your search by; the Date when the calls were made, Billing Period, Length, and Type of call.

Note: All Call Records are displayed in US Pacific Time (PST).

Quick Guide

1. Select **Billing > Billing records.**
2. Set parameters to be able to start the Search: Calls made between; For billing period; Billing Group; Calls made from; Type of call; Calls longer than; Only show recorded calls; Calls made to.
3. Click **Search** or **Export CSV** to access your **Billing Records.**

Note: Use Advance search to tighten your search, to make it easier to find particular billed calls.

Your **CDR** includes the following information:

- Account code
- A Party
- B Party
- Channel used
- Destination changes
- Last application
- Call start time
- Call answer time

- Call end time
- Call duration
- Bill seconds
- Call result
- Diverting number
- Unique id for call
- Hang up

Calls made between ...

For billing period

Billing Group

Calls made from

Type of call

Calls longer than seconds

Only show recorded calls

Calls made to

EXPORT TO
SEARCH

| # | ORIGIN | DESTINATION | BILLED PARTY | DESCRIPTION | STATUS | CALL DATE | CALL TIME | TYPE | DURATION | CHARGE | | |
|-----------|--------|-------------|--------------|----------------------|--------|------------|-----------|--------|----------|--------|---|---|
| 422670230 | | | | USA, California | ✓ | 02/22/2024 | 16:29:08 | On net | 00:01:00 | 0.00 | | |
| 422670160 | | | | USA, California | ? | 02/22/2024 | 16:28:45 | On net | 00:00:00 | 0.00 | | |
| 422666989 | | | | USA, California | ⊖ | 02/22/2024 | 16:06:27 | On net | 00:00:00 | 0.00 | | |
| 422666982 | | | | USA, California | ? | 02/22/2024 | 16:06:05 | On net | 00:00:00 | 0.00 | | |
| 422666730 | | | | USA, California | ✓ | 02/22/2024 | 16:04:17 | On net | 00:01:00 | 0.00 | 📎 | 💬 |
| 422666695 | | | | USA, California | ? | 02/22/2024 | 16:04:10 | On net | 00:00:00 | 0.00 | | |
| 422665820 | | | | USA, California | ✓ | 02/22/2024 | 15:55:40 | On net | 00:01:00 | 0.00 | 📎 | 💬 |
| 422664371 | | | | USA, California | ✓ | 02/22/2024 | 15:43:37 | On net | 00:01:00 | 0.00 | 📎 | 💬 |
| 10172116 | | | | Part month - 1425... | ⊖ | 03/11/2024 | 12:06:52 | Number | 00:00:00 | 0.00 | | |

Note: When the Call Recording is enabled, you are allowed to download the recording of the call and access the call transcription.

Tags

Account