

Knowledge Base > Account Management > Summary of Calls > Call on Hold

Call on Hold

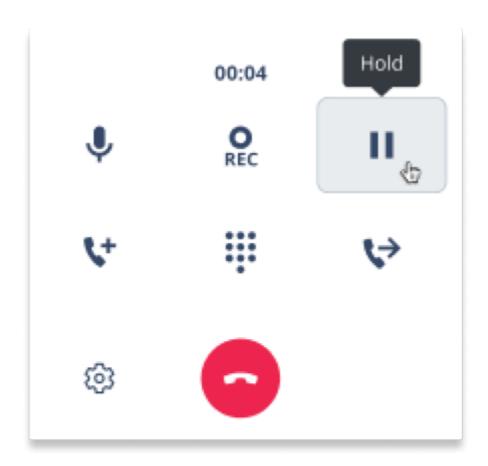
Mike Johnstone - 2024-05-17 - Summary of Calls

Call on Hold

Making and Receiving calls through the App is very easy. We have some tools to help you manage your calls. Check How to Put your call on hold while you are on an active call:

Quick Guide on How to Hold Calls:

- 1. Log into your account.
- 2. While you are on a call.
- 3. Click on the **Pause Icon** to hold the call.
- 4. To resume the call, just click on the Play Icon.



You are all set!