



Call Waiting

Santiago Garcia - 2024-07-24 - Inbound

Call Waiting

Place an existing call on hold and switch to answering an incoming call. When enabled, call waiting provides the ability to juggle multiple calls and improves the overall call experience.

1. Switchboard > Select the number you want to connect to the feature.
2. Select Inbound > Call waiting.
3. Configure
4. "Save" to save your changes.

Configure

- Call waiting is enabled by default
- If Disabled, the second incoming caller will receive a Call Busy

Short codes

- *61 Call Waiting Activation.
- *81 Call Waiting Deactivation.

