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Caller ID & Privacy

Mike Johnstone - 2025-06-05 - [Outbound](#)

Caller ID & Privacy

Setting your Outbound Caller ID allows you to decide your privacy when making a call. When you set up one of the options for the Caller ID, you are choosing if your number shall be displayed, or remain anonymous.

1. Select Switchboard.
2. Select number.
3. Select Outbound > Caller ID & Privacy.

At present, select one of the available options:

Caller ID & Privacy ?

Present

My number

Select

A number on my account

A non-account number

My number ✓

Block my number

Announce Hold time ?

- **A number on my account:** This option allows you to call out with the caller ID of a number from your account.
- **My number:** This option allows you to call out with your number as the caller ID.
- **Block my number:** This option allows you to call out with no caller ID, which means you will make anonymous outbound calls.

Enable an Announcement that can be played back to you when you dial out using the shortcode keys *65 or *67. This is useful if you often switch between presenting your number and having your number remain anonymous

(Optional).

Click **Save** to update settings.

Caller ID & Privacy ?

Present

My number

Announce Hold time ?

☐

CANCEL

SAVE

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