



[Knowledge Base](#) > [FAQ](#) > [Can I use my existing phone with your service?](#)

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Mike Johnstone - 2025-08-30 - [FAQ](#)

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If you have a VoIP (or IP) handset you will be able to use this service. If your existing handset is not IP-enabled, you will not be able to use this device.

We can provide device provisioning within your account for Yealink and Polycom handsets, we also offer a range of articles for configuring your device to your account.