

Configuring an IP Phone to our Business VoIP Service Mike Johnstone - 2025-07-08 - Handsets

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We support two ways of connecting to our service:

- 1. Registration, and
- 2. SIP Peering.
- 3.

If connecting via Registration your handset or phone system requires a UserName (the phone number) and Password to authenticate to our network.

- 1. **Account Password**: You can if you choose to re-use your account password as a global password for all your registered handsets.
- 2. **Restricted Lines**: In Restrict Line you are setting a password against each phone number.

To connect your phone:

- 1. Log into your account.
- 2. Select your Number.
- 3. Select Profile.
- 4. Enable "Restricted" (Restricting a line enables you to set a password against a line).
- 5. Supply Password (passwords must be a minimum of eight characters, have an upper and lower case character and a number).
- 6. Click Save to update settings.

Configure your phone

We recommend using your phone's Web UI to set the details below.

• Account DID: [see Welcome email].

• Password: Number's password.

• Proxy: plus.2talk.com

• Ports: 5060.

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