



Connecting to a Softphone

Mike Johnstone - 2025-04-03 - Softphones

Connecting to a Softphone

You can make and receive calls through a softphone installed on your mobile device, desktop PC or Mac. This is so handy for anyone who travels, so they can make calls from their mobile using a local phone number. And also for teams who make lots of calls and they can have a device set up on their computer.

- You will need to install the appropriate app on your device.
- If you are using a softphone app given to you by your service provider, it is likely the domain proxy details will already be configured. If not, you will need to enter this.
- Enter the username which is your phone number, along with your password.
- You will see the phone saying “registered” and you will then be able to make and receive calls.

Device Provisioning in your Account is not used to set up SoftPhones.

Tags

Softphone & Web App