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# Feature Short codes

Mike Johnstone - 2025-12-06 - Handsets

## Feature Short codes

While many of the short codes below such as DND and Call Forward are now standard programmable soft-keys of any handset, some like "blind and attended transfer" or some of the DND privacy options are handy additions.

Note: Wherever you see 'xxx' below, this refers to a number you enter.

## **Popular Short Codes**

\*88 Group Pickup.

## Perform a 'blind' transfer to another number (if not disabled). #0 Perform an 'attended' transfer to another number (if not disabled).

## Voicemail

*55	Access Voicemail Portal.
*99	Voicemail Portal Menus.

Forward the call to another extension's voicemail. If the extension is 101 for example, \*44xxx

you'll type \*44101 and the call will go to the voicemail of extension 101.

\*54X Set voicemail diversion timer from 0-9 seconds. \*54XX Set voicemail diversion timer from 10-99 seconds. \*58 Record a voicemail message when unavailable. \*59 Record a voicemail message when busy.

#### Forwarding and Locate Me

\*72xxx Call Forward Always Activation. \*73 Call Forward Always Deactivation. \*92xxx Call Forward No Answer Activation. \*93 All Forward No Answer Deactivation. \*90xxx Call Forward on Busy Activation. \*91 Call Forward on Busy Deactivation. \*561xxx Enable and Set 'Locate Me' Number 1. \*571 Deactivate 'Locate Me' Number 1. \*562xxx Enable and Set 'Locate Me' Number 2. \*572 Deactivate 'Locate Me' Number 2. \*563xxx Enable and Set 'Locate Me' Number 3. \*573 Deactivate 'Locate Me' Number 3.

## **Do Not Disturb and Privacy**

*78	Do Not Disturb Activation.
*79	Do Not Disturb Deactivation.
*30	Caller ID Blocking Activation.
*31	Caller ID Blocking Deactivation.
*77	Anonymous Call Rejection Activation.
*87	Anonymous Call Rejection Deactivation.
*60xxx	$Selective \ Call \ Rejection \ (Blacklist) \ Addition.$
*80xxx	$Selective \ Call \ Rejection \ (Blacklist) \ Removal.$

\*65xxx Make a call with Caller ID visible. \*67xxx Make a call with Caller ID blocked. \*32 Anonymous caller screening Activation.

\*33 All callers screening Activation. \*34 Call screening Deactivation.

#### **Auto Attendant**

*22	Record	l your auto	attend	ant message/	menu fo	or call	ers.
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\*23 Playback your auto attendant message/menu. \*24 Activate the auto-attendant service on your line. \*25 Deactivate the auto-attendant service on your line.

# Conferencing

*40	Activate confere	ncing for my num	nber (turn into	conference room).
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\*41 Deactivate conferencing for my number. \*42 Access your own conference room.

## **Group Pickup**

\*88 Group Pickup.

\*89 Directed Group Pickup.

\*89x Directed Group Pickup (with specified pickup number).

## Other options

*61	Call Waiting Activation.
*81	Call Waiting Deactivation

\*69 Call Return (Call back your last caller).

\*66 Last Number Redial. \*51 Who last called me? \*37xxx SetAuthorisation Pin Code.

\*37 Remove Authorisation Pin Code (no digits after \*37).

\*74x Program Speed Dial 8 (x can be 2-9).

\*52 Toggle to activate/deactivate YourCloudPBX voicemail system. \*54n Set Call Diversion Timer where 'n' is the number of seconds.

\*56[1-3]X Simultaneous Ring Number Activation. \*57[1-3]X Simultaneous Ring Number Deactivation.

# Feature codes during a call

##	Perform a 'blind' transfer to another number (if not disabled).
#0	Perform an 'attended' transfer to another number (if not disabled).
*1	Start/Stop a manual recording of a call (if not disabled).

\*0 Disconnect from a call.