Feature Short codes

Mike Johnstone - 2026-02-20 - [Handsets](#)

Feature Short codes

While many of the short codes below such as DND and Call Forward are now standard programmable soft-keys of any handset, some like "blind and attended transfer" or some of the DND privacy options are handy additions.

Note: Wherever you see 'xxx' below, this refers to a number you enter.

Popular Short Codes

*55	Access Voicemail Portal.
*88	Group Pickup.
##	Perform a 'blind' transfer to another number (if not disabled).
#0	Perform an 'attended' transfer to another number (if not disabled).

Voicemail

*55	Access Voicemail Portal.
*99	Voicemail Portal Menus.
*44xxx	Forward the call to another extension's voicemail. If the extension is 101 for example, you'll type *44101 and the call will go to the voicemail of extension 101.
*54X	Set voicemail diversion timer from 0-9 seconds.
*54XX	Set voicemail diversion timer from 10-99 seconds.
*58	Record a voicemail message when unavailable.
*59	Record a voicemail message when busy.

Forwarding and Locate Me

*72xxx	Call Forward Always Activation.
*73	Call Forward Always Deactivation.
*92xxx	Call Forward No Answer Activation.
*93	All Forward No Answer Deactivation.
*90xxx	Call Forward on Busy Activation.
*91	Call Forward on Busy Deactivation.
*561xxx	Enable and Set 'Locate Me' Number 1.
*571	Deactivate 'Locate Me' Number 1.
*562xxx	Enable and Set 'Locate Me' Number 2.
*572	Deactivate 'Locate Me' Number 2.
*563xxx	Enable and Set 'Locate Me' Number 3.
*573	Deactivate 'Locate Me' Number 3.

Do Not Disturb and Privacy

*78	Do Not Disturb Activation.
*79	Do Not Disturb Deactivation.
*30	Caller ID Blocking Activation.
*31	Caller ID Blocking Deactivation.
*77	Anonymous Call Rejection Activation.
*87	Anonymous Call Rejection Deactivation.
*60xxx	Selective Call Rejection (Blacklist) Addition.
*80xxx	Selective Call Rejection (Blacklist) Removal.
*65xxx	Make a call with Caller ID visible.
*67xxx	Make a call with Caller ID blocked.
*32	Anonymous caller screening Activation.
*33	All callers screening Activation.
*34	Call screening Deactivation.

Auto Attendant

*22	Record your auto attendant message/menu for callers.
*23	Playback your auto attendant message/menu.
*24	Activate the auto-attendant service on your line.
*25	Deactivate the auto-attendant service on your line.

Conferencing

*40	Activate conferencing for my number (turn into conference room).
*41	Deactivate conferencing for my number.
*42	Access your own conference room.

Group Pickup

*88	Group Pickup.
*89	Directed Group Pickup.
*89x	Directed Group Pickup (with specified pickup number).

Other options

*61	Call Waiting Activation.
*81	Call Waiting Deactivation.
*69	Call Return (Call back your last caller).
*66	Last Number Redial.
*51	Who last called me?
*37xxx	SetAuthorisation Pin Code.
*37	Remove Authorisation Pin Code (no digits after *37).
*74x	Program Speed Dial 8 (x can be 2-9).
*52	Toggle to activate/deactivate YourCloudPBX voicemail system.
*54n	Set Call Diversion Timer where 'n' is the number of seconds.
*56[1-3]X	Simultaneous Ring Number Activation.
*57[1-3]X	Simultaneous Ring Number Deactivation.

Feature codes during a call

##	Perform a 'blind' transfer to another number (if not disabled).
#0	Perform an 'attended' transfer to another number (if not disabled).
*1	Start/Stop a manual recording of a call (if not disabled).
*0	Disconnect from a call.