



[Knowledge Base](#) > [Handsets and Device Provisioning](#) > [Polycom Devices](#) > [Polycom Factory Reset](#)

# Polycom Factory Reset

Mike Johnstone - 2025-09-01 - [Polycom Devices](#)

## Polycom Factory Reset

From time to time you may have to reset the phone completely. These instructions should help you with that, otherwise please refer to the manufacturer's own instructions for your specific model phone.

- Select the **Home** button on the right side of the phone.
- Select > **Settings** > 2. **Advanced** > (Enter Password)  
1. **Administration Settings** > 5. Reset to **defaults** 5. Reset to **factory**.

*Note: There is no Factory reset via the phone's web interface.*

- [Tags](#)
- [Device](#)
- [Polycom](#)