Porting Types

Mike Johnstone - 2026-04-11 - Porting

Porting Types

VoIP supports number porting, which means you can bring your current number(s) to use on the SIPcity VoIP network. There are three different types of ports in Australia.

Port types:

- **Simple Port:** This refers to a single number and can generally be completed within seven working days so long as the number isn't part of an ISDN group of a larger block of numbers.

- **Complex Port:** More than one number. Complex ports typically take six weeks to process.

- **Special Ports:** Special ports generally take 6-8 business days to complete.

  You can find more information regarding number porting processes here.

  Porting charges will apply. These charges can be found here.