



## Power Cycle Desk Phones (Reboot/Restart)

Mike Johnstone - 2025-06-12 - Handsets

# Power Cycle Desk Phones (Reboot/Restart)

From time to time you may need to restart your device. This is as simple as switching the device off and on again. No settings are changed doing this.

*Note: This is not a factory reset that clears the phone of settings and lines being activated.*

### Applies to:

- Polycom
- Yealink
- Cisco

### Phones powered by Ethernet

1. Locate the **ethernet** cable on the back of the phone
2. **Unplug** the cable
3. **Wait** 10 seconds
4. **Plug** the **ethernet** cable in
5. Wait for the phone to power back on.

### Phones powered by an external power supply

1. Locate the **Power** cable on the back of the phone
2. **Unplug** the cable
3. **Wait** 10 seconds

4. **Plug** the **Power** cable in
5. Wait for the phone to power back on.

### **Polycom**

1. Press the **Home** key
2. Go to **Settings**
3. Select **Basic Settings**
4. Find and select **Restart Phone**
5. The phone will now cycle through its reboot cycle.

### **Cisco**

1. Press the **Settings** Key
2. Select **Device administration**
3. Select **Restart**
4. Select **OK** when asked to reboot
5. The phone will now go through its reboot cycle

### **Yealink**

1. Locate the **X** (or cancel) key.
2. **Press and hold** the X key until you see a prompt on the screen.
3. Press the **OK** soft key (below the screen) to confirm the **reboot**.
4. Wait for the **reboot** to complete.

Tags

Device

Handsets