Simultaneous Ring
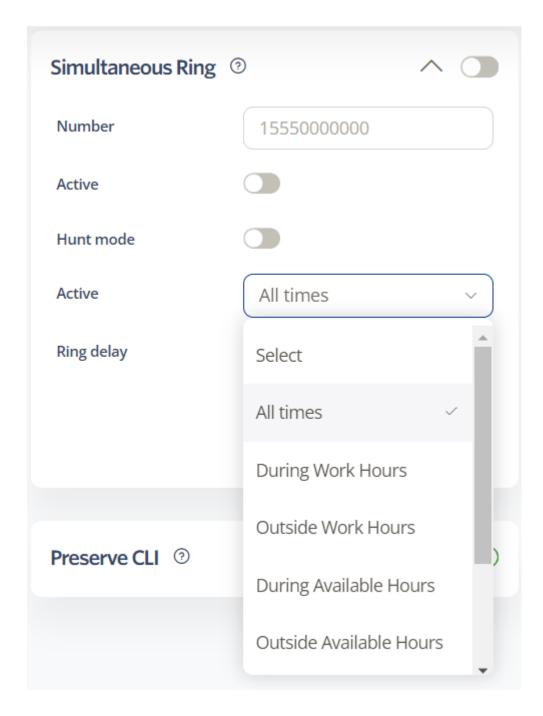
Santiago Garcia - 2025-06-04 - [Inbound](#)

Simultaneous Ring

Connect your main number to Simultaneously Ring up to ten numbers at once. For example, use SimRing and Time Schedules to create a SimRing group to direct the call to a weekend or holiday schedule.

For more sophisticated call flows also review the Forwarding and Trunking, Call Queuing, or Auto Attendant features.

To set up SimRing, follow these steps:

1. Select **Switchboard > Inbound.**

2. **Simultaneous Ring**.

- **Number:** The line will ring simultaneously with the entered number.

- **Active:** You can choose the desired schedule for your call queue, including options such as All Times, During Work Hours, Outside Work Hours, During Available Hours, Outside Available Hours, During User-Defined Hours, and Outside User-Defined Hours. For more detailed information, please refer to our [Time Schedules](#) guide.

- **Hunt Mode:** Toggle this button if you want the number to ignore Caller Busy, Voicemail, Call Forwarding.

- **Ring Delay:** Enter a value to represent seconds before initiating a simultaneous ring, 0 by default indicates it will ring straight away.

Other use-cases

- Simultaneous ringing - Routing incoming calls to multiple endpoints like desk phones and cell phones at the same time. This allows calls to be answered from any device.

- Ring group - A group of endpoints like phones that can be rung sequentially or simultaneously. Ring groups allow incoming calls to ring multiple devices.

- Hunt group - Similar to a ring group but rings devices in a set order rather than all at once. If the first device doesn't answer, it rings the next one.

- Shared line appearance - Configuring multiple devices to share the same phone line/number. Incoming calls will cause all devices to ring.

- Find me, follow me - Call routing features that ring a series of endpoints in order based on user presence and availability. Allows dynamic call routing.

- Time-based routing - Routing calls to different devices based on time of day, day of week, etc. Allows routing calls differently based on a schedule.

- Presence - Configuring user presence (available, busy, DND, etc.) to route to alternate devices when status changes. Integrates with instant messaging status.

- Sequential ringing - Ring devices one after the other rather than all at the same time. Moves to next device if not answered. VoIP endpoints - The devices like desk phones and softphones that can be added to ring groups and hunt groups.

- SIP trunk - The VoIP phone line that the ring group is tied to for inbound/outbound calls. Needs VoIP provider.

Click **Save** to update settings

Note: When the Simultaneous ring is enabled, the ringing duration of the numbers will depend on the voicemail answer seconds in Voicemail Service (even if it's disabled).

If you want to increase the ringing duration of the Simutaneous ring, you may follow the steps below:

- Select Switchboard > Click the number > Inbound

- Voicemail Service

- Change the voicemail answers seconds

- Save the changes

- If Voicemail service should be disabled, toggle the switch to turn it off

Voicemail Service ⑦

RECORD UNAVAIL MESSAGE   **TEXT TO SPEECH**

Unavailable message   Choose file

text-to-speech.mp3

RECORD BUSY MESSAGE   **TEXT TO SPEECH**

Busy message   Choose file

text-to-speech.mp3

Voicemail answers   40   sec

Forward voicemail   Forward voicemail