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Mike Johnstone - 2025-12-03 - FAQ

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Your **Bill Anniversary Date** is the date you first signed up on our CloudPBX service. Your monthly bill cycle is based on this day.

For example, if you signed up on the **20 March**, then the **20th** of each subsequent **month** will be your **Bill Anniversary Date**.

You are able to check your Invoice/Statements and Receipts. Here is the Quick Guide for it:

- 1. Log into your account.
- 2. Select **Billing > Billing History**.
- 3. Access Invoice/Statements and Receipts.
- 4. On **Actions**, download the Invoice/Statements and/or Receipts pdf or access it on the browser.