



## Yealink Factory Reset

Mike Johnstone - 2024-05-15 - Yealink Devices

# Yealink Factory Reset

Occasionally, refurbished or used phones may encounter issues with our Device Provisioning - Yealink. When this happens, we recommend performing a factory reset on the phones. For Yealink devices, simply hold down the 'OK' button for 5 seconds, as shown in the graphic below.



And if you're on the phone itself.

1. Enter the **IP address** on your browser (eg 192.168.1.xx).
2. **Username** and **Password**: admin/admin
3. **Settings** | **Upgrade** >> Reset to Factory

**Status** **Account** **Network** **DSSKey** **Features** **Settings**

**Version** ?

Firmware Version 31.72.0.76

Hardware Version 31.0.0.0.0.0.0

**Reset to Factory Setting**  ?

**Reboot**  ?

**Select and Upgrade Firmware** ?  No file chosen

Tags  
Device  
Yealink