



Knowledge Base > Handsets and Device Provisioning > Yealink Devices > Yealink Factory Reset

Yealink Factory Reset

Mike Johnstone - 2024-05-15 - Yealink Devices

Yealink Factory Reset

Occasionally, refurbished or used phones may encounter issues with our Device Provisioning - Yealink. When this happens, we recommend performing a factory reset on the phones. For Yealink devices, simply hold down the 'OK' button for 5 seconds, as shown in the graphic below.



And if you're on the phone itself.

1. Enter the **IP address** on your browser (eg 192.168.1.xx).
2. **Username** and **Password**: admin/admin
3. **Settings | Upgrade >> Reset to Factory**

StatusAccountNetworkDSSKeyFeaturesSettings

Version ?

Firmware Version31.72.0.76

Hardware Version31.0.0.0.0.0.0

Reset to Factory Setting

Reset to Factory Setting ?

Reboot

Reboot ?

Select and Upgrade Firmware ?

Choose FileNo file chosen

Upgrade

Tags

Device

Yealink