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Billing Records (CDR)

Mike Johnstone - 2024-04-10 - [Billing Records](#)

Billing Records (CDR)

You are able to search through all your **Call Data Records** (CDR) Billing Records, and you can refine your search by; the Date when the calls were made, Billing Period, Length, and Type of call.

Note: *All Call Records are displayed in US Pacific Time (PST).*

Quick Guide

1. Select **Billing > Billing records**.
2. Set parameters to be able to start the Search: Calls made between; For billing period; Billing Group; Calls made from; Type of call; Calls longer than; Only show recorded calls; Calls made to.
3. Click **Search** or **Export CSV** to access your **Billing Records**.

Note: Use Advance search to tighten your search, to make it easier to find particular billed calls.

Your **CDR** includes the following information:

- Account code
- A Party
- B Party
- Channel used
- Destination changes

- Last application
- Call start time
- Call answer time
- Call end time
- Call duration
- Bill seconds
- Call result
- Diverting number
- Unique id for call
- Hang up

Calls made between

02/16/2024

...

03/18/2024

Type of call

Select call type

For billing period

Select period

Calls longer than

seconds

Billing Group

Billing Group

Only show recorded calls

☐

Calls made from

Search for A Party

Calls made to

Search for B Party

EXPORT TO

SEARCH

#	ORIGIN	DESTINATION	BILLED PARTY	DESCRIPTION	STATUS	CALL DATE	CALL TIME	TYPE	DURATION	CHARGE		
422670230				USA, California		02/22/2024	16:29:08	On net	00:01:00	0.00		
422670160				USA, California		02/22/2024	16:28:45	On net	00:00:00	0.00		
422666989				USA, California		02/22/2024	16:06:27	On net	00:00:00	0.00		
422666982				USA, California		02/22/2024	16:06:05	On net	00:00:00	0.00		
422666730				USA, California		02/22/2024	16:04:17	On net	00:01:00	0.00		
422666695				USA, California		02/22/2024	16:04:10	On net	00:00:00	0.00		
422665820				USA, California		02/22/2024	15:55:40	On net	00:01:00	0.00		
422664371				USA, California		02/22/2024	15:43:37	On net	00:01:00	0.00		
10172116				Part month - 1425...		03/11/2024	12:06:52	Number	00:00:00	0.00		

Note: When the Call Recording is enabled, you are allowed to download the recording of the call and access the call transcription.

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