



## Call Parking

Santiago Garcia - 2025-06-12 - Advanced

### Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

#### Quick Setup:

- 1 Log into your account and select your number from Switchboard
- 2 Go to Advanced > Call Parking
- 3 Configure Options
  - Number of parking slots (e.g., 10)
  - Parking time in seconds (e.g., 50)
  - Where to return unanswered calls
- 4 Click **Save** to update your settings.

#### Using Call Parking:

- To park a call: Press the Call Park button or transfer to \*1701
- To retrieve a call: Dial \*1701 or press the flashing Call Park button

#### Setting Up Call Park Buttons:

- 1 Configure line keys as "Call Park" type with value \*1701 for bay 1
- 2 Add a descriptive label like "Bay 1" or "Parking 1"
- 3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing \*1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

Switchboard

61289707502 | Local Line | 1.00 | 1

STATUS Server: 103.55.116.65:5061 Name: 61289707502 Addr IP: 192.168.1.230 Prim.Transp.: TLS Useragent: Yealink SIP-T46G  
VOICEMAIL SERVICE Is on and answers in 20 sec.  
OVERSEAS BLOCK Is on.

Profile Inbound Outbound Advanced Preferences

Call Parking ☒ Call Recording ☐

First extension 700  
Parking slots 10 slots  
Parking Time 50 sec  
Return call to The number that parked  
Group Default

CANCEL SAVE

2

Yealink T46G Log Out

Status Account Network DSSKey Features Settings Directory Security

Line Key 1-9 Line Key 10-18 Line Key 19-27 Programable Key Ext Key

Enable Page Tips Disabled Label Length Extended

Key	Type	Value	Label	Line	Extension
Line Key1	Line	Default	Dotty	Line 1	
Line Key2	Call Park	*1701	Bay 1	Line 1	
Line Key3	Line	Default		Line 3	
Line Key4	Line	Default		Line 4	

NOTE

Key Type  
The first function key is used for Special Call, Key Event, Intercom.

Key Event  
Key events are predefined shortcuts to phone and call functions.

02-8970-7502

**Example:** In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay \*1701. The user named Emma has configured her phone to monitor bay \*1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..

Yealink T31P Default password is in use. Please change! English (English) Log Out

**Status** **Account** **Network** **Dsskey** **Features** **Settings** **Directory** **Security**

**Line Key**  
Programmable Key

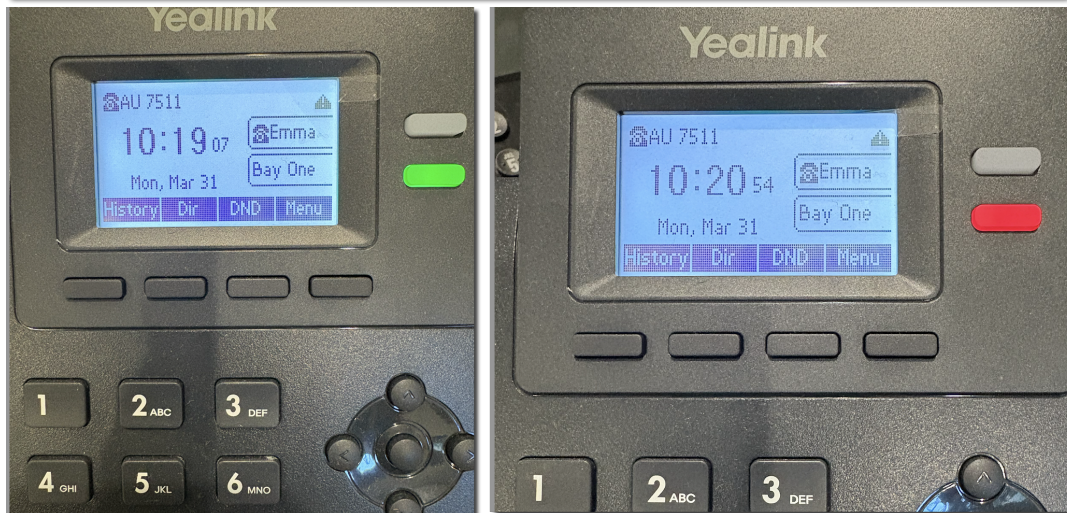
Key	Type	Value	Label	Line	Extension
Line Key1	Line		Emma	Line 1	
Line Key2	Call Park	*1701	Bay One	Line 1	

**NOTE**

**Key Type**  
The free function key 'Types' Speed Dial, Key Event, Intercom.

**Key Event**  
Key events are predefined shortcuts to phone and call functions.

**Intercom**  
Enable the 'Intercom' mode and



## Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

LINE	TYPE	NUMBER	LINE NAME	
Line Key 1	Number	1760558891	Myles	Line 1
Line Key 2	BLF	1760558892	Dispatch 1	Line 1
Line Key 3	BLF	1760558893	Dispatch 2	Line 1
Line Key 4	BLF	1760558894	BreakRoom	Line 1
Line Key 5	BLF	1760558890	Julie	Line 1
Line Key 6	Call Park	*1701	Parking 1	Line 1
Line Key 7	Call Park	*1702	Parking 2	Line 1

+ Add line