



## Feature Short codes

Mike Johnstone - 2024-11-24 - Handsets

# Feature Short codes

While many of the short codes below such as DND and Call Forward are now standard programmable soft-keys of any handset, some like “blind and attended transfer” or some of the DND privacy options are handy additions.

Note: Wherever you see ‘xxx’ below, this refers to a number you enter.

### Popular Short Codes

*55	Access Voicemail Portal.
*88	Group Pickup.
# #	Perform a ‘blind’ transfer to another number (if not disabled).
#0	Perform an ‘attended’ transfer to another number (if not disabled).

### Voicemail

*55	Access Voicemail Portal.
*99	Voicemail Portal Menus.
*44xxx	Forward the call to another extension’s voicemail. If the extension is 101 for example, you’ll type *44101 and the call will go to the voicemail of extension 101.
*54X	Set voicemail diversion timer from 0-9 seconds.
*54XX	Set voicemail diversion timer from 10-99 seconds.
*58	Record a voicemail message when unavailable.
*59	Record a voicemail message when busy.

## Forwarding and Locate Me

*72xxx	Call Forward Always Activation.
*73	Call Forward Always Deactivation.
*92xxx	Call Forward No Answer Activation.
*93	All Forward No Answer Deactivation.
*90xxx	Call Forward on Busy Activation.
*91	Call Forward on Busy Deactivation.
*561xxx	Enable and Set 'Locate Me' Number 1.
*571	Deactivate 'Locate Me' Number 1.
*562xxx	Enable and Set 'Locate Me' Number 2.
*572	Deactivate 'Locate Me' Number 2.
*563xxx	Enable and Set 'Locate Me' Number 3.
*573	Deactivate 'Locate Me' Number 3.

## Do Not Disturb and Privacy

*78	Do Not Disturb Activation.
*79	Do Not Disturb Deactivation.
*30	Caller ID Blocking Activation.
*31	Caller ID Blocking Deactivation.
*77	Anonymous Call Rejection Activation.
*87	Anonymous Call Rejection Deactivation.
*60xxx	Selective Call Rejection (Blacklist) Addition.
*80xxx	Selective Call Rejection (Blacklist) Removal.
*65xxx	Make a call with Caller ID visible.
*67xxx	Make a call with Caller ID blocked.
*32	Anonymous caller screening Activation.
*33	All callers screening Activation.

\*34 Call screening Deactivation.

#### Auto Attendant

\*22 Record your auto attendant message/menu for callers.

\*23 Playback your auto attendant message/menu.

\*24 Activate the auto-attendant service on your line.

\*25 Deactivate the auto-attendant service on your line.

#### Conferencing

\*40 Activate conferencing for my number (turn into conference room).

\*41 Deactivate conferencing for my number.

\*42 Access your own conference room.

#### Group Pickup

\*88 Group Pickup.

\*89 Directed Group Pickup.

\*89x Directed Group Pickup (with specified pickup number).

#### Other options

\*61 Call Waiting Activation.

\*81 Call Waiting Deactivation.

\*69 Call Return (Call back your last caller).

\*66 Last Number Redial.

\*51 Who last called me?

\*37xxx SetAuthorisation Pin Code.

\*37 Remove Authorisation Pin Code (no digits after \*37).

\*74x Program Speed Dial 8 (x can be 2-9).

\*52 Toggle to activate/deactivate YourCloudPBX voicemail system.

- \*54n Set Call Diversion Timer where 'n' is the number of seconds.
- \*56[1-3]X Simultaneous Ring Number Activation.
- \*57[1-3]X Simultaneous Ring Number Deactivation.

Feature codes during a call

- ## Perform a 'blind' transfer to another number (if not disabled).
- #0 Perform an 'attended' transfer to another number (if not disabled).
- \*1 Start/Stop a manual recording of a call (if not disabled).
- \*0 Disconnect from a call.