



## Simultaneous Ring

Santiago Garcia - 2024-07-24 - Inbound

# Simultaneous Ring

Connect your main number to Simultaneously Ring up to ten numbers at once. For example, use SimRing and Time Schedules to create a SimRing group to direct the call to a weekend or holiday schedule.

For more sophisticated call flows also review the Forwarding and Trunking, Call Queuing, or Auto Attendant features.

To set up SimRing, follow these steps:

1. Select **Switchboard > Inbound**.
2. **Simultaneous Ring**.

- **Number:** The line will ring simultaneously with the entered number.
- **Active:** You can choose the desired schedule for your call queue, including options such as All Times, During Work Hours, Outside Work Hours, During Available Hours, Outside Available Hours, During User-Defined Hours, and Outside User-Defined Hours. For more detailed information, please refer to our [Time Schedules](#) guide.
- **Hunt Mode:** Toggle this button if you want the number to ignore Caller Busy, Voicemail, Call Forwarding.
- **Ring Delay:** Enter a value to represent seconds before initiating a simultaneous ring, 0 by default indicates it will ring straight away.

### Other use-cases

- Simultaneous ringing - Routing incoming calls to multiple endpoints like desk phones and cell phones at the same time. This allows calls to be answered from any device.
- Ring group - A group of endpoints like phones that can be rung sequentially or simultaneously. Ring groups allow incoming calls to ring multiple devices.
- Hunt group - Similar to a ring group but rings devices in a set order rather than all at once. If the first device doesn't answer, it rings the next one.
- Shared line appearance - Configuring multiple devices to share the same phone

line/number. Incoming calls will cause all devices to ring.

- Find me, follow me - Call routing features that ring a series of endpoints in order based on user presence and availability. Allows dynamic call routing.
- Time-based routing - Routing calls to different devices based on time of day, day of week, etc. Allows routing calls differently based on a schedule.
- Presence - Configuring user presence (available, busy, DND, etc.) to route to alternate devices when status changes. Integrates with instant messaging status.
- Sequential ringing - Ring devices one after the other rather than all at the same time. Moves to next device if not answered. VoIP endpoints - The devices like desk phones and softphones that can be added to ring groups and hunt groups.
- SIP trunk - The VoIP phone line that the ring group is tied to for inbound/outbound calls. Needs VoIP provider.

Click **Save** to update settings